

# Muhammad Ahsan Zafar Baig

Software Engineer

To secure a challenging position in a reputable organization to expand my learning's, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

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Karachi, Pakistan 📍

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## EDUCATION

### Bachelors of Science in Computer Science PAF Kiet

01/2016 - 04/2020

Karachi

## WORK EXPERIENCE

### Associate Software Support Engineer Technosys International

09/2021 - Pre

Karachi

#### Tasks

- Deploy software on customer's production environments.
- Work onsite and online to troubleshoot clients issues on different levels (i.e. Database, Application and Network).
- Conduct Permeative and tentative maintenance on clients side.
- Provide Training to clients regarding software modules.
- Provided Consistent Follow up for all new site openings and vendors to insure a successful implementation.

### Software Support & Implementation Engineer. EyeCon Consultant.

01/2020 - 08/201

Karachi

#### Tasks

- Implement and install solutions on the customer's test and production environments.
- Work onsite and offsite to troubleshoot and diagnose customer reported issues on the different levels of solutions (i.e. Database, Application and Network).
- Act positively and respond promptly to the customer's requests/tickets.
- Conduct Preventive / Corrective Maintenance visits to customer sites physically or remotely
- Train clients to operate the functions of software.
- Get Consistent Follow up for all new site openings and vendors to insure a successful implementation/go-live.

### Business Development Executive Logicose

07/2020 - 11/2020

Karachi

#### Tasks

- Develop new business via email and social media and identify appropriate buyers within the target market.

## PERSONAL SKILLS

Creative

Reliable and professional

Organized

Team player

Fast learner

Motivated

## PROFESSION SKILLS

Client dealing, problem solving and passionate about technology and expanding my skillset

Strong troubleshooting, diagnostic and analytical skills for problem solving

Excellent communication skills - both written and presentation skills in English

SQL Server & Asp.Net C#.

Android Application Development and Augment Reality.

## LANGUAGES

English  
Professional Working  
Proficiency

Urdu  
Native or Bilingual Proficiency

## INTERESTS

Sports

Gaming

Traveling