

## **SUMMARY OF EXPERIENCE**

Mr. Jimmy Tanzil has over twenty years of experience in the IT field. His main strengths are focused on web application development, Salesforce development and administration, and mobile app development. He has in-depth knowledge of all phases of application development, including analysis, design, coding, testing and implementation.

He has in depth experience in systems integration such as integration of multiple platforms across various services such as salesforce, wordpress, woocommerce, magento commerce, facebook, pardot, zapier, conga, mailchimp, paypal, various payment gateway systems, canada post integrations, twillio phone/sms systems, and other platforms.

Alongside his core strengths, he has genuine interests and curiosity in a wide-range of the IT sector such as phone systems (PABX) management, networking, server management, cloud services, crypto currencies and block chains, printing systems, mailing systems, help desk system, order fulfillment systems/shipping, and so on.

## **TECHNICAL SKILLS**

### **Programming Languages:**

Php	Cold Fusion	Shell Scripting	Jquery
Java Script	Perl	Tcl XHTML	nodejs
CGI	HTML/DHTML	XML Apex	

### **Application/Cloud Services:**

Amazon Web Services (AWS) various application services  
Heroku  
Apache Web Server  
BIND/DNS  
Pure-ftpd, Proftpd  
WHM/cPanel, Plesk Server  
Vignette Story Server  
IIS, MS SQL Server  
ColdFusion Server

### **Databases:**

MySQL, MS SQL Server, PostgreSQL, PeopleSoft

### **Operating Systems:**

MS Windows Server, MS Windows, OSX, Linux, FreeBSD

### **Communications:**

TCP/IP, POP3, SMTP, DNS

### **Phone Systems:**

Nortel PABX management, MiTel PABX management, Twillio phone automation, Voice over IP services.

## **Application Development Skills:**

- Salesforce development and integrations
  - Apex code development
  - Visualforce development
  - Flows
  - Process builders
  - Apex batches
  - Scheduled apex
  - Apsona app development
  - Conga app development
  - Community cloud development
  - Heroku integration
  - Experienced using data loader
  - Experienced using visual studio code
  - Experienced using sfdx cli
- Salesforce third party applications skills
  - Apsona
  - Conga
  - Click&Pledge
  - Pardot
  - NPSP (Non-Profit Success Pack)
- WordPress plugin development and customization
- iOS/Android app development
- Custom system integrations
  - WooCommerce and Salesforce
  - Facebook and Salesforce
  - Pardot and Salesforce
  - Payment gateway integrations (Paypal, Moneris, Authorize.Net, Stripe, Block Chains, etc)
  - Heroku integration, Heroku connect integration
- Amazon Web Services (AWS) implementation and integration
  - S3, EC2, RDS, and other various AWS service implementations

## **Salesforce Administration skills:**

- Configuring new salesforce org for initial salesforce implementation
- Designing profiles, permission sets, role hierarchies, approval processes for salesforce orgs
- Maintaining clean data by developing various data clean maintenance jobs
- Creating and developing various reports for management and executive directors
- Creating business intelligence processes to come up with answers for executive directors

## **Other technical skills:**

- Server deployment, maintenance, troubleshooting. Experience in Supermicro Servers, IBM Blade Servers, DELL servers
- Experienced in Barracuda Load Balancers
- Experience in deploying EMC Storage Area Network (SAN) solution using ISCSI technology
- Experience in deploying NFS, NAS, and AoE
- Experience in deploying load balanced servers

**Customer service skills:**

- Experience in customer service over tickets, emails, and phone calls.
- Experience using Live Person/Timpani live chat/ticketing system

**EDUCATION:**

BS in Computer Science Bina Nusantara University, Jakarta.

**NORTH AMERICA PROFESSIONAL EXPERIENCE****June 2010 - Present**

Kenneth Copeland Ministries - Canada Regional Office as IT Lead

**Location:** Langley, British Columbia, Canada.

**Role:** Managing IT operations of the Ministry.

**Skills:**

- Administering the Salesforce platform for the ministry for all aspects of information/data delivery to all staff and management.
- Create various executive reports for management
- Create various operations reports for staff's work efficiency
- Create various performance reports to track marketing effectiveness
- Develop, test, and deploy various Salesforce applications
- Develop various IT solutions for higher efficiency and productivity for the ministry
- Developed iOS and Android App and maintaining updates
- Manage, maintain, and develop various websites operated by the ministry
- Managing Windows 2012 Server, Mitel Phone system server on premises
- Siebel Call Center CRM
- Siebel Answers CRM
- Siebel Marketing CRM
- PeopleSoft CRM
- Working with Wowza Media Server and FlowPlayer for streaming media.
- Deploy and customized Magento shopping cart for the ministry.
- Working with Interac payment gateway as well as PayPal to integrate the online donation module and the ability to export all transactions from Magento into Siebel CRM.
- Ministering to partner and friends about their technical difficulties using the online shopping cart as well as watching the broadcasts online or via iPhone, iPod, or iPad devices.
- InfusionSoft email marketing system integration and database sync between Siebel and InfusionSoft db using InfusionSoft API.
- MailChimp email marketing system integrations
- Pardot email marketing system integrations
- Developed various zappier integrations
- Developed stripe integrations with ManyChat and Salesforce

**Sept 2018 - Present**

Now IT Matters - Salesforce Developer - Remote Contractor

**Location:** Bozeman, Montana, USA

**Role:** Salesforce Developer

**Skills:**

- Developed various flows, processes, apex codes, community cloud as directed by the solutions architect.
- Conga integration for clients
- Build salesforce communities for clients
- Debug codes, flows, processes built by other developers
- Create formulas, reports, new custom objects, custom fields for clients
- Work with World Vision salesforce implementation project
- Developed zappier integrations to integrate various platforms into salesforce